



## Privacy policy

This Website is owned and operated by Smile always Foundation called Smile always. We recognize that visitors to our site may be concerned about the information they provide to us and how we treat that information. Smile always is committed to ensuring that your privacy is protected. This Privacy Policy addresses those concerns. This policy may be changed or updated from time to time. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/04/2020.

If you have any questions about our Privacy Policy, you may contact us at:

### **Smile always Foundation**

Plot No. 672, First Floor, Road No.12, Lakshmi Narasimha Colony  
Nagole, Hyderabad-500068, Telangana State, India  
Phone: +91 9550086860  
E-mail: [info@smilealways.org](mailto:info@smilealways.org)

### **Personal Information**

Smile always uses its best efforts to respect the privacy of its online visitors. At our site, we do not collect personally identifiable information from individuals unless they provide it to us voluntarily and knowingly. This means we do not require you to register or provide information to us in order to view our website. Smile always only gathers personally identifiable data, such as names, addresses, zip/postal codes, e-mail addresses, etc., when voluntarily submitted by a visitor. For example, we ask for personal information on our online donation pages, and use this information to acknowledge receipt of your donation for tax purposes. Smile always does not sell or trade such information collected to third parties. We will not share personally identifiable information with third parties unless authorized by the person submitting the information or required by law.

### **Credit Card Information Security**

Smile always Payment Gateway to protect the security of your transaction and the confidentiality of your personal information. This makes it extremely difficult for anyone else to intercept the credit card information you send to us. Credit card information is not sold or traded to third parties. We will not share credit card information with third parties unless required by law.

If you still have concerns about the security of your credit card information, contributions may also be made by email: [suddu@smilealways.org](mailto:suddu@smilealways.org), or by sending personal checks or money orders to:

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### **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.



## **Donations**

We request information from the visitor on our donation form. A visitor must provide contact information (such as name, e-mail and mailing address) and payment information (such as credit card number and expiration date). This information is used for billing purposes and for sending receipt of the donation. If we have trouble processing a donation, the information is used by us to contact the visitor. If the visitor has given permission for the information's release, the visitor's name and contact information may be shared with carefully selected organizations and charities we feel our donors would want to know about. Where requested, we will provide information on larger donations to appropriate charities and donors for tax purposes. Financial and credit card information are NEVER released.

## **Opt-Out**

If you supply us with your postal address or e-mail address on-line you may receive periodic mailings from us with information on our programs and services. If you do not want to receive postal mail or e-mail from us in the future, please let us know by sending email to us at: [info@smilealways.org](mailto:info@smilealways.org) or writing to us at the above address and telling us that you do not want to receive postal mail or e-mail from us. Some mailings are prepared well in advance, so please allow up to three months for your request to be properly reflected on our mailing lists.

## **Cookies**

Visitors should be aware that non-personal information and data may be automatically collected by Smile always Website through the use of cookies. Cookies are small text files a Website can use to recognize repeat visitors, facilitate the visitor's ongoing access to and use of the site, and allow a site to track usage behavior and compile aggregate data that will allow content improvements. Cookies are not programs that come onto a visitor's system and damage files. Generally, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want information collected through the use of cookies, there is a simple procedure in most browsers that allows the visitor to deny or accept the cookie feature. Smile always uses cookie technology only to obtain non-personal information from its online visitors in order to improve visitors' online experience and facilitate their visit within our site.

## **External Links**

This website may contain links to other sites. Unless we expressly state otherwise, Smile always makes no representations whatsoever concerning the content of those sites. The fact that Smile always has provided a link to a site is not an endorsement, authorization, sponsorship, or affiliation with respect to such site, its owners, or its providers. There are risks associated with using any information, software, or products found on the Internet, and Smile always cautions you to make sure that you understand these risks before retrieving, using, relying upon, or purchasing anything via the Internet. In addition, we encourage our users to be aware when they leave our site to read the privacy statements of each and every website that collects personally identifiable information. These other sites may collect or solicit personal data or send their own cookies to your computer. Please be aware that Smile always is not responsible for the privacy practices of other websites. Please check the privacy statements of these other sites for more information about their policies on collection and use of personal information.



### **Notification of Changes**

If we decide to change our privacy policy, we will post those changes to this privacy statement so our visitors are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

If, however, we are going to use visitors' personally identifiable information in a manner significantly different from that stated at the time of collection we will notify visitors via e-mail and won't disclose this information unless express information is granted. However, if visitors have opted out of all communication with the site, or deleted/deactivated their account, then they will not be contacted, nor will their personal information be used in this new manner.

### **Sharing**

**Legal Disclaimer** Though we make a good faith effort to preserve visitor privacy, we may need to disclose personal information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order or legal process served on our website.

### **Links**

This website may contains links to other websites of interest. Please be aware that once you have used these links to leave our website you should note that we, do not, have any control over and are not responsible for the content or privacy practices of such other websites. We encourage our visitors to be aware when they leave our site they are required to read the privacy statements of each and every website they visit . This privacy statement applies solely to information collected by this website.

### **Interactive Features**

From time to time our site requests information from visitors via interactive features, such as surveys or quizzes. Participation in these features is completely voluntary and the visitor therefore has a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and e-mail), and information on the visitor's interests. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site and providing pertinent information to participants. Visitors' personally identifiable information is not shared with third parties.

### **Referrals**

If a visitor elects to use our referral service for informing a friend about our site, we ask them for the friend's name and e-mail address. Smile always will automatically send the friend a one-time e-mail with an introduction to Smile always and an invitation to visit the site. The one-time e-mail will include the name of the person making the referral. Smile always stores this information for the sole purpose of sending this one-time e-mail and tracking the success of our referral program. The friend may contact Smile always at unsubscribe ([info@smilealways.org](mailto:info@smilealways.org)) to request the removal of this information from our database.